

**Interactional Contexts and Functions of Code-Switching in the South African EFL
Classroom**

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Abstract

This exploratory study provides insight into the use of interactional code-switching by teachers and students in the South African classroom where English is taught as a foreign language. During the English lesson, the teachers and students in the Eastern Cape township schools under investigation regularly switch to their mother tongue, isiXhosa. Classroom recordings from Grade 3 were transcribed and analysed using conversation analysis as a framework. The analysis of the discursive context uncovered various functions of code-switching, with providing curriculum access being the main function, since response from the classroom is minimal when English is used. In addition, code-switching is used to redirect students' attention and has a positive effect on the affective climate. However, it is suggested that teachers' use of languages can be improved in order to stimulate interaction and facilitate students' understanding. These suggestions for improvement could have implications for South African teacher training schools, as well as South African's language policy in education.

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Introduction

The constitution in South Africa recognises eleven official languages, causing great linguistic diversity within the population and in the classrooms (Howie, Venter & Van Staden, 2008). In South African primary schools, the first three years are taught in a local language, after which the language of learning and teaching switches to English. This can be problematic because the learners' knowledge of English is insufficient. One frequently employed strategy to cope with these problems is the alternation between languages, code-switching.

In the current research, the classroom interaction between teachers and students is being studied, based on two recordings in primary schools in the South African Eastern Cape. Building on a conversation analytic framework, a microanalysis of interactional code-switching is provided by taking the discursive context into consideration. This analysis uncovers the various functions that are served by code-switching practices.

Firstly, the existing literature will be explored in relation to the context of the research. Subsequently, the method of data collection and analysis will be described. The analysis will be based on six transcribed excerpts from the data and try to reveal functions of code-switching that can afterwards be related to the literature. Finally, suggestions for teachers to causing code-switching to be even more beneficial and recommendations for future research will be provided.

1. Theoretical Background

Since Gumperz's (1982) influential work on how bilinguals strategically use linguistic codes in social interaction, a body of literature has acknowledged that linguistic choices are of considerable interactional and social significance. However, opinions still differ on questions regarding the motivation of speakers' language choices and how the orderliness of bilingual interaction is achieved (Wei, 2005). A sociological approach to these questions emerged in the form of conversation analysis (CA), developed by Schegloff, Jefferson and Sacks (1974). The nature of turn-taking in talk-in-interaction is at the heart of CA (Hutchby and Wooffitt, 2008). This provides a space for microanalysis of interaction, which is built on notions such as adjacency pairs, preference and repair. CA has only recently developed an applied framework, where the resources of CA are applied to different domains, such as the organisation of interaction in classrooms and the assessment of learning (Schegloff, Koshik, Jacoby & Olsher, 2002).

In the domain of classroom interaction, CA views the creation and sharing of knowledge and skills as an inherently social activity which is negotiated by talk (Huth, 2011). Huth summarises that “[interactional] practices such as turn-taking, repair and sequence organisation form the interactional environment in which language classroom talk occurs and through which teaching and learning are negotiated” (p. 298). One feature of talk in the second language classroom is code-switching (CS), which is the alternation of languages within or between sentences (Chen & Rubinstein-Avila, 2018). A CA approach to code-switching focuses on the language choice of a participant in that specific sequence in conversation, and thus does not allow for assigning meanings to code-switching beyond the participants' behaviour in the conversation (Üstünel & Seedhouse, 2005; Wei, 2002).

However, as Ferguson (2003) states, a conversation-analytic approach should not detract from complementary consideration of the wider sociolinguistic context. This is

reasons. In the classroom context, such uses are inextricably linked to what is going on in terms of teaching. When the teacher is explaining a certain concept, she uses interactional devices to work towards the core institutional goal, which in the L2 classroom is that “the teacher will teach the learners the L2” (Seedhouse, 2009, p. 1). This pedagogical focus underlies all interaction in the classroom, in which code-switching is a helpful device. Üstünel & Seedhouse (2005) distinguish two different uses of this device, namely teacher-initiated CS, when the teacher herself code-switches, and teacher-induced CS, when the teacher uses one language to encourage students to take a turn in the other language. Their research uncovered certain patterns in preference organisation where CS occurs, such as long pauses after which the teacher is likely to code-switch, but also the pedagogical focus to encourage learners to speak in the L2 or to induce learners to code-switch.

The patterns found in the use of classroom code-switching can correspond to different aims. Ferguson (2003) summarises these into three main functions for post-colonial contexts: 1) curriculum access, 2) classroom management and 3) interpersonal relations. The first explanatory function is hearer-oriented, since teachers scaffold understanding by switching into the L1 (Chen & Rubinstein-Avila, 2018). Classroom management is speaker-oriented code-switching, since the teacher wants to maintain or establish order and discipline in the classroom where CS functions as an attention-focusing device (e.g. Merritt, Cleghorn, Abagi & Bunyi, 1992). Lastly, CS serves a socialising function, especially in classrooms where teacher and students share their L1. Code-switching to the L1 can then express solidarity, which is important since the L2 may function as an affective filter that diminishes learning outcomes (Krashen, 1981). These three functions are quite broad, which is why this study aims to investigate what specific functions code-switching strategies serve in the case of South African township schools by means of microanalysis of the classroom interaction. The research questions are as follows:

1. In what interactional contexts does code-switching occur in a South African EFL classroom?
2. Which functions does code-switching serve?

2. Method

2.1 Corpus

For this research, I used a subcorpus of data collected by Stoffelsma (see Stoffelsma & Van Charldorp, in press). The data consist of two video recordings of approximately 30 minutes each, recorded in two township schools in South Africa's Eastern Cape. The data were collected in early 2016 in a Grade 3 English language classroom. In the classroom, the teacher teaches English vocabulary and sounds, among other things, while interacting with the pupils. The data further consist of fairly detailed transcriptions that occasionally miss a few words, especially where isiXhosa is used. English translations are provided by a native speaker of isiXhosa where the teacher or children switch to isiXhosa.

2.2 Procedure

An important starting point for doing conversation analysis is to make observations that are derived from recorded interaction (Pomerantz & Fehr, 1997). In order to determine which fragments I would transcribe and analyse in detail, I first listed all instances of code-switching. I watched and listened to the data carefully, while taking notes on what was happening, focussing on whenever code-switching occurred. From these notes, I established where CS was most frequent and I grouped sequences where CS was used in a similar manner (e.g. reiteration of an utterance in the other language) together. After that, I chose to include the fragment that best exemplified this pattern in the analysis, resulting in five excerpts. Besides frequency, I also used salience as a criterion, since the teachers did not always use CS when I expected them to, based on earlier studies (see excerpt 3 in the analysis). Hence, one additional fragment was included in the analysis.

Subsequently, I transcribed these excerpts in detail according to the CA transcription guidelines first created by Schegloff, Jefferson and Sacks (1974), of which the most important symbols are explained in the appendix. The teacher is transcribed as T, single students or a few students as S, and most of the class or the entire class as Ss. When isiXhosa was used, I provided the English translation in italics in the line below.

In order to analyse the excerpts, I used the conversational analytic tools offered by Pomerantz and Fehr (1997). According to them, the analysis begins by describing the discursive context in which the sequence occurs, because what happened preceding the sequence helps to direct the analysis of the sequence. After that, attention should be paid to what happens in terms of non-verbal behaviour and timing, since such aspects influence the meaning of that which is communicated (the action) and structure the possible responses for the receivers (Pomerantz & Fehr, 1997). Then, a sequence's actions should be described on a turn-by-turn basis by asking for each consecutive turn what the participant is doing. When doing this systematically, the relationship between the actions can be considered, for instance as initiatives and responses. This is followed by considering the speakers' packaging of actions, which is about the specific form chosen to produce the action. In CA, "the speaker selects", meaning that a speaker chooses one out of many alternative ways to produce an action (Pomerantz & Fehr, 1997, p. 72). For example, there are many ways to invite someone for lunch, of which some allow the recipient to reject the invitation more than others. For this research, the language in which an action is produced is of particular interest. Finally, the ways in which actions were accomplished implicate certain rights, obligations and expectations derived from participants' identities, roles and/or relationships (Ten Have, 2007). Here, the teacher-student relationship is worth considering. After this detailed step-by-step analysis, I formulated the specific function served by code-switching for each fragment and subsequently related them to the previously identified categories in the literature.

Initiation, Response and Follow-up sequence is most frequently used in traditional classroom interaction. The teacher initiates the sequence by asking a question, in this case. The expected response from the class would be an answer, since an action in the form of a question would require the recipient to answer. The question-answer sequence then is an example of an adjacency pair, divided in a first pair part and a second pair part (Hutchby & Wooffitt, 2008). However, what follows is a silence of more than two seconds in line 7, which is an unexpected or dispreferred action. Thus, the normative structure of the IRF-sequence is broken and the teacher has to find a solution to extend the sequence and eventually receive the preferred answer. In this case, the teacher chooses to switch languages and repeats the exact question in isiXhosa, while maintaining the English word *sheep* (line 8). This way, she indicates that it is one specific word she wants to ensure the students know, without them having to put in effort to understand the rest of the question. However, the IRF-sequence is being extended even more, since there is still a lack of response from the children. The teacher then gives the second pair part of the adjacency pair herself: she tells that in Xhosa, the word is *ingusha*, thus confirming that the preferred action was to tell the meaning in Xhosa. However, the students have thus far not provided a response, which is why the teacher repeats the question in Xhosa one more time in line 13. The students collectively respond with *ingusha*, thus showing candidate understanding. The last part of the extended IRF-sequence, however, is absent, but the teacher moves on to the next question which implicitly indicates her satisfaction with the response.

The next question does not start as a question, since the teacher tells that there is an animal like a sheep, without explicitly asking what it is and also no rising intonation at the end (line 16). Since the initiation is fairly weak, only a few children provide a soft response. However, the teacher is not satisfied, given her explicit question *intoni*, 'what is it'. Now, more children respond with *igoat*, but the teacher repeats her question one more time to get

the entire classroom to respond, which they do. The teacher again shows her satisfaction by moving on, this time to asking what size a goat is in line 26. While asking the question, the teacher spreads her arms to give the students a non-verbal cue of the preferred response. She does not wait whether they provide the right answer, but says it in overlap with the choral response of the class. Thus, as the lesson moves on, the teacher tries out different strategies to elicit the preferred responses, since that proved to be difficult at first. Now, the teacher is speaking in isiXhosa, and the class responds in isiXhosa as well, except for the words that are of pedagogical focus, namely *sheep* and *goat*. The next question about where the goat usually goes does not cause any trouble in responding, upon which the teacher returns to the original focus of the lesson by asking what the animal was that they were describing at the beginning (line 31-35). The children provide a satisfactory response, which is used as a prompt to show a flashcard with the word *sheep* to the class. The teacher does not provide any verbal cues, which is why some children make the sound <sh> and others also add <ee> (line 41). Now that the lesson shifts from the animal to the word, the teacher starts speaking in English again and asks the students to read the word, which they do. However, she asks what the word is once more, to which all children even more loudly respond in line 45.

In this excerpt, it firstly becomes clear that IRF-sequences are used without providing feedback. When the teacher is satisfied with the understanding shown by the students, she implicitly shows this by moving on. Secondly, it is interesting that after a failed attempt to initiate responses in English, the teacher initiates code-switching to isiXhosa, followed by the students. In Xhosa, they speak faster and the teacher provides a lot more information. The sentences are longer, contain more substantive information and more cues as to what the teacher expects from the learners. Notably, the words that are being taught are maintained in English throughout the interaction, even attaching the Xhosa article *i* to the words. Because Xhosa is used when children do not know the English words, it seems that the use of code-

teacher gives the answer “hen”, overlapping with the students’ response (lines 4-6). Their response is interesting, since the story did not mention chickens. However, previously in the lesson, the teacher already asked where eggs came from, and the answer was “chickens”, with the teacher confirming this response. That is why the teacher adds “or the chickens” to her turn (line 7), as a form of positive feedback towards this response.

The teacher immediately continues with asking questions about the rest of the story. The first question in line 9 starts in English, but halfway through she switches to isiXhosa. This is rightly interpreted by the students that they have to respond in Xhosa as well, though they are helped by the teacher saying the answer at the same time. The teacher continues and starts two sentences in English, but immediately repeats them in Xhosa (lines 14-18). Since the sentence in line 18 is formulated as a question, the children give a choral response in Xhosa with the teacher joining them again. In the next turn, the teacher starts in Xhosa and holds the students’ attention this way, but then repeats the phrase in English (lines 23-25). She also uses English for the next few sentences, since she does not wait for response but immediately moves on to the next sentence. The minimum amount of code-switching in the Xhosa tag questions mainly work as an attention-focusing device. All in all, it becomes evident that the teacher generally uses code-switching as a way to elicit response from the classroom. As the lesson progresses, she does not even attempt to ask English questions and wait for response, but immediately translates the question in Xhosa. This way, the lesson keeps its flow, but the children are also rewarded for not speaking English. To facilitate understanding, the teacher could try to ask more questions in English, for example after explaining the matter in Xhosa.

4. Conclusion

4.1 Summary and conclusion

This study set out to explore how and to what ends code-switching is used in teacher-student interaction in South African classrooms where English as a FAL is taught. Recalling the three main functions of code-switching as summarised by Ferguson (2003), these are 1) to provide curriculum access, 2) for classroom management and 3) to establish interpersonal relations. It became evident from the data that the vast majority of code-switching instances are hearer-oriented and are used as a strategy to scaffold understanding. When explaining a new word or concept, students rarely showed understanding in English, upon which the teacher switched to their HL, though still saying the respective word in English. This also happened with questions that were initially presented in English and because of a lack of response, the teachers provided a translation or reformulation of the content. Short instances of code-switching in prefixes (*isheep*) and question tags (*neh*) frequently occurred, which sometimes encouraged response as well. The importance of the curriculum access function of code-switching points to the low proficiency of the students. This makes code-switching a necessary practice, since they need the HL in order to understand the subject matter, but it also poses challenges for the teacher to use both languages in a manner that facilitates learning English and encourages classroom interaction at the same time.

When it comes to classroom management, there were hardly any instances at all of teachers trying to establish order in the classroom. One instance is in excerpt 3, but no code-switching is used here and learners' behaviour did not seem to change because of it. In a more indirect manner, code-switching did serve to redirect the students' attention to the lesson, a function that was also found by Merritt et al. (1992). The last function of code-switching is that it could positively influence the affective climate, which was found to a small extent. Teachers did not provide explicit positive feedback, but could be seen to use side sequences or utterances in Xhosa. The use of English instead could have functioned as an affective filter (see Krashen, 1981), but it could be seen that FAL use was often restricted to the focus of the

research could be a comparison of the interactional code-switching practices in Grade 3 to those in Grade 4 and higher, after the switch of LoLT took place. In Grade 4, these practices could also be studied in other lessons than English, providing a complete picture of teacher-student code-switching that ultimately could have implications for South Africa's monolingual language policy in education.

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Appendix

Transcription symbols based on Jefferson, Schegloff & Sacks (1974)

.	Falling pitch or intonation at the end of a contour
,	Slight rise in intonation at the end of a contour
?	Strong rising intonation at the end of a contour
↑	Rising intonation before a syllable
↓	Falling intonation before a syllable
:	Prolongation of sound
CAPS	Increased volume of speech
° °	Reduced volume of speech between these signs
[]	Overlapping speech
(1.0)	Time (in seconds) of pause in a speech
(.)	Very brief pause, less than 0.2 seconds
(())	Non-verbal utterances
> <	Enclosed speech was delivered more rapidly than usual for the speaker
< >	Enclosed speech was delivered more slowly than usual for the speaker
()	Unintelligible speech